

Date: April 17, 2023

To: Collision Repair Industry

POSITION STATEMENT: Pre-Repair and Post-Repair System Scanning

Genesis vehicles are equipped with multiple electronic components and systems within each vehicle. Therefore, it is important that vehicles involved in a collision have a pre-repair scan and post-repair scan so that repairers are aware of any diagnostic trouble codes that may be present, regardless if a warning light or malfunction indicator light is illuminated.

A pre-repair scan will alert the repairer to diagnostic trouble codes or items that may be malfunctioning within the vehicle. This aids the repairer to develop more accurate repair estimates prior to beginning repairs. The post-repair system scan provides confirmation that systems are functioning properly and calibrated.

Genesis Motor America recommends conducting a pre-repair scan as appropriate to ensure safe and accurate repairs and that all vehicles receive a post-repair scan to ensure all systems and components are functioning, calibrated and communicating properly with no diagnostic trouble codes present.

Genesis Motor America values customer safety and requests the collision industry follow the above recommendations for completing pre/post repair scans to achieve safe and quality repairs.

